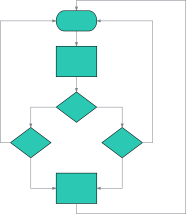
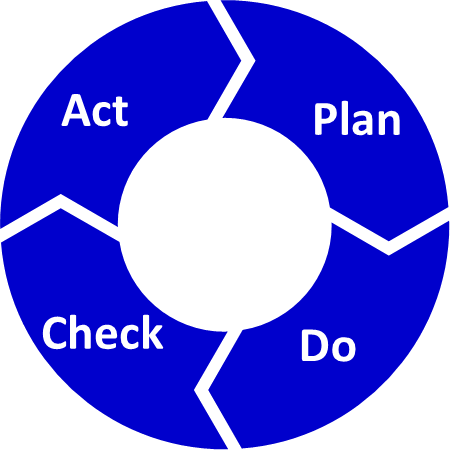
Project Quality Management

**Problem Solving Tools**



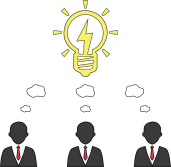
Process Flow Chart

Improve existing process or create new process



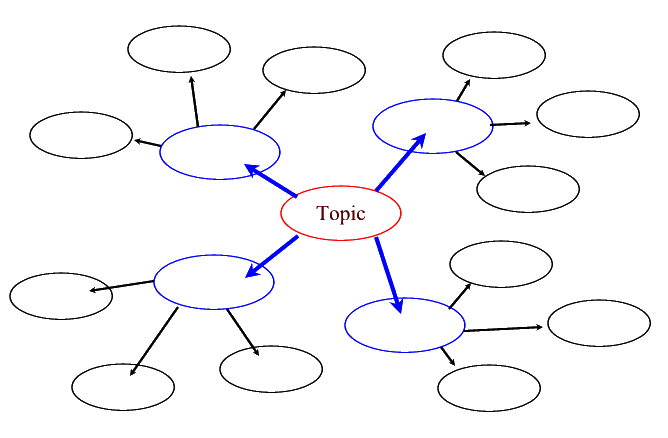
PDCA

Iterative approach to implementing change



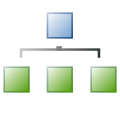
Brainstorming / Brainwriting

Generation of ideas or solutions



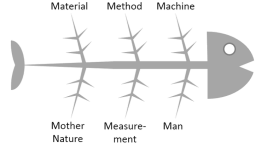
Mind Mapping

Visual brainstorming for quick capture



Affinity Diagram

Organize information from brainstorming activity



Cause & Effect Diagram

Breakdown complex issue and identify root causes by area