Project Quality Management

**Problem Solving Tools**

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Process Flow Chart

Improve existing process or create new process

![C:\Users\Alicat\AppData\Local\Microsoft\Windows\INetCache\IE\M6IQHJT2\PDCA-Loop[1].png]()

PDCA

Iterative approach to implementing change

![C:\Users\Alicat\AppData\Local\Microsoft\Windows\INetCache\IE\WN64MLU5\brainstorming-411589_640[1].png]()

Brainstorming / Brainwriting

Generation of ideas or solutions

![C:\Users\Alicat\AppData\Local\Microsoft\Windows\INetCache\IE\WN64MLU5\brainstorming[1].gif]()

Mind Mapping

Visual brainstorming for quick capture

![C:\Users\Alicat\AppData\Local\Microsoft\Windows\INetCache\IE\0DM3YNXX\120px-Chart_organisation[1].png]()

Affinity Diagram

Organize information from brainstorming activity

![C:\Users\Alicat\AppData\Local\Microsoft\Windows\INetCache\IE\WN64MLU5\fishbone[1].png]()

Cause & Effect Diagram

Breakdown complex issue and identify root causes by area